



Order Form Tourist Service

Date _____
Surname: _____
Hotel: _____

Check out date _____
Given Name: _____
Room Number: _____

Laundry	Qty	Price	Instructions (Stains, etc.)	Total \$
<input type="checkbox"/> Bagwash * (price per load)		\$17.50		
<input type="checkbox"/> Bagwash * + fabric softener		\$19.50		
<input type="checkbox"/> Polos / T'Shirts		\$3.80		
<input type="checkbox"/> Shirts		\$5.00	\$ 4.50 for 5 and more	
<input type="checkbox"/> Shirts	Starch	<input type="checkbox"/> no	<input type="checkbox"/> light	<input type="checkbox"/> heavy + \$1.00
	Packaging	<input type="checkbox"/> on hanger	<input type="checkbox"/> folded & \$ 1.00	<input type="checkbox"/> fold & press cuff + \$1.00
<input type="checkbox"/> Trousers		\$10.00	<input type="checkbox"/> crease / <input type="checkbox"/> no crease	
<input type="checkbox"/> Others				

* This wash - dry & fold service can only be accepted at owner's risk. Please inform us if you have any new garments in your "Bagwash", as we do not take any responsibility of colours "running" into your laundry or of any garments shrinking. This service does not include any spot cleaning. Hang dry \$1.20 extra per item!

Dry Cleaning	Qty	Standard*	Deluxe**	Instructions (Stains, etc.)	Total \$
<input type="checkbox"/> Suit (2 pieces)		\$25.00	\$37.50		
<input type="checkbox"/> Trouser		\$13.50	\$22.00		
<input type="checkbox"/> Skirt	from	\$13.50	\$22.00		
<input type="checkbox"/> Jacket	from	\$16.50	\$26.00		
<input type="checkbox"/> Dress	from	\$17.50	\$27.50		
<input type="checkbox"/> Blouse		\$13.00	\$20.00		
<input type="checkbox"/> Tie		\$10.00	\$15.00		
<input type="checkbox"/> Wollen	from	\$12.50	\$20.00		
<input type="checkbox"/> Overcoat	from	\$27.00	\$40.00		
<input type="checkbox"/> Vest		\$10.00	\$15.00		
<input type="checkbox"/> Others					

* Silk & Linen \$ 3.50 - \$ 9.00 extra / Pleated Dresses, Skirts and Blouses with Beads - extra charge

** Detailed handfinished Service for Dinner Suits, Special Dresses etc.



Pick up & Delivery **	Qty	Price				
<input type="checkbox"/> Each way / per order		\$7.00				

** For the pick up service there is a minimum of 2 loads of bagwash or equivalent required.

*** Please call us before 9.30 am on 9247 4917 or email to info@washontherocks.com.au to arrange pick up

- simply have your garments ready at the concierge / bell captain area in a bag with this form
- should you wish to pay in cash please include AT PICK UP / any due change will be returned with your garments
- or fill in credit card details below / receipt and credit card docket will be provided with return of garments
- We will deliver your garments on our next trip after pick up. Some services or special orders may take extra time

Special Instructions/ Requests: _____

Payment Visa Mastercard Room Charge* \$ _____
No American Express

Card Number: _____ Verification Code: _____

Expiry date _____ / _____ Signature: _____

* Room Charge is not possible in all hotels - please talk to your concierge / Yes - spoken to Concierge

Our count must be accepted in case of discrepancies. Although we exercise great care in cleaning your garments and follow the instructions on the care label (not with the bagwash service) we do not accept responsibility for damage of laundry or dry cleaning, resulting from the normal process of cleaning, loss of buttons, beading or accessories or any items left in pockets, nor for fading or shrinkage. Liability of loss or damage will be limited to an amount not exceeding 5 times the cleaning charge of the item. All claims must be made within 24 hours after delivery of garments and must be accompanied by the original docket and the garment concerned. No claims accepted for "missing" items - eg. single socks - in bagwash service!



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External Laundry Service

Terms and conditions upon which it is agreed that the garment/s are accepted by your Hotel, its employees and agents.

1 The guest acknowledges the external laundry facility is owned and managed by an independent third party operator, which is unaffiliated with the hotel.

2 The fees charged by the external laundry service are subject to change at any time by the facility and not controlled by the hotel. A fee will be applied for the pickup & delivery service, processing of the garments and there maybe additional charges applied such as handling and treatment of special garments and express services.

3 Garments that are given to be serviced by the external service are at the guest own risk at all times.

4 Your hotel does not accept any responsibility loss or damage whatsoever of or to the garment/s, accessories or contents howsoever any such loss or damage may be caused and whether by negligence or otherwise of the hotel or any person acting with or without authority of the hotel. The terms of this conditions shall extend and at all times and apply whilst the garment/s are in the custody of the external laundry service and hotel.

5 No employee agent or representative of the hotel has authority to alter, modify or waive any of the above conditions.

I hereby acknowledge and understand the terms and conditions of the external Laundry Service.

Full Name:

Signature:

Room Number:

Date: